



Dear City of West Orange Resident:

Waste Management - is responsible for your garbage collection service. As your collection company, we are committed to providing you with responsive, dependable and quality service. To inform you about our services and guidelines, we present the following information.

**Your garbage collection days are
Tuesday and Friday**

Please be sure your garbage is set out by 7:00 a.m. on your collection days.

CURBSIDE SERVICE: Household garbage is collected at the curb. Limit (10) bags each service day.

CONTAINER PACKAGING: Please package your household garbage, grass clippings and leaves in a type of container designed for use as a residential trash container such as standard, lightweight metal cans, plastic cans or sturdy plastic trash bags. Containers and bags should weigh no more than forty to fifty pounds (40-50 lbs.).

Please note the new added service:

BULK TRASH COLLECTION: This additional curbside service is provided on the **second** collection day of each week for the removal of such items as moving boxes (please break them down and bundle them), old furniture and appliances. **Please note** that we can no longer dispose of CFC refrigerant containing items (i.e., refrigerators, freezers, etc.) without certification that the freon has been properly removed and recycled, pursuant to current Federal law. **Limit (2) items per week.**

UNACCEPTABLE ITEMS: For reasons of governmental restrictions, personnel or community safety and/or protection of equipment, the following items cannot be collected: Gasoline, motor oil (and used filters), paint and other similar liquids (i.e., hazardous wastes); vehicle tires and batteries, and large pieces of metal such as car fenders and engines; and debris from construction and major remodeling such as carpeting, rocks, bricks, concrete, dirt, sand, gravel, roofing, lumber, fence boards, large pieces of glass, etc., (these items should be disposed of by the contractor performing the work). **Residents may call city hall for a dumpster for the removal of resident-generated construction debris.**

Potentially dangerous materials, such as sharp objects, glass, metal, etc., should be properly identified and separated from other trash and/or double wrapped to avoid potential injury to the loader. Large pieces of glass will not be collected.

HOLIDAYS: Holidays observed are: **NEW YEAR'S DAY, MEMORIAL DAY, INDEPENDENCE DAY, LABOR DAY, THANKSGIVING DAY** and **CHRISTMAS DAY**. There will be no service on these holidays. Service will resume on the next regularly scheduled collection day.

CUSTOMER SERVICE:

Please feel free to contact WM with comments or concerns
800-553-1902 or email **houstonservice@wm.com**

Our office is open from 8:00 a.m. to 5:00 p.m., Monday through Friday.

Waste Management presents the following new partnerships to serve your community.

WM is excited about OUR NEW partnerships that focus on protecting you and the environment by providing you with a safe and convenient way to properly disposal or recycling of Sharps and Fluorescent Bulbs.

How are you disposing of the used fluorescent bulbs at home/office?

Our program offers a safe and easy way to recycle and dispose of **fluorescent bulbs** that contain small amounts of mercury which is harmful to the environment. You can make a difference for the environment by using our WMLAMPTRACKER program to keep these items out of the landfills. Fluorescent bulbs are being disposed into the landfills at an increasing rate. Please visit our website: www.wmlamptracker to learn more about this program.

Please Reference - Terry Woodson when ordering!

Did you know approximately 3% of all homes have at least one person that is using sharps for medical reasons? The use of sharps (needles and/or lance's) are increasing each year and can lead to many medical and safety issues for your community. Find out how you can safely store and dispose of Sharps from your home. Please visit our website: www.wastemd.com or 1877-927-8363 and discover how safe and convenient proper disposal of these items can be.

Do you have items that need to be safely stored during renovations or moving? Waste Management is proud to announce our new partnership with **PACK RAT**. This system provides an innovative and safe way to store or/and move your personal items.



service backed by the

PACK-RAT portable storage units are secure, all steel and weatherproof our state-of-the-art transportation system keeps the PACK-RAT level at all times. Our facilities are 100% secure and climate-controlled. Unbeatable customer

1-888-538-3550

Save \$\$ with coupon promo code 77300

Household Hazardous Waste concerns? Learn about the programs available from Harris County at: www.cleanwaterways.org

Recycling locations near your home or office? Great resource of information at: www.earth911.org, other great site for information you can use www.wm.com, www.thinkgreen.com and www.thinkgreenfromhome.com